

Welcome

Thank you for participating in the Resident Discharge program, sponsored by Prevail®. We are excited to work with you and here to help in any way we can! This first shipment will include a three month supply of Resident Discharge Folders, complete with your customized insert.

You will also be receiving a link to your custom branded website from your local First Quality® Sales Ambassador. ResidentDischarge.com/yourname provides your residents even more information about transitioning home, as well as access to the video once they are discharged.

The Resident Discharge video is an effective way to communicate with a departing resident about how to prepare for the transition home. It contains general tips and suggestions on how to prevent fall risks, infections, and other common issues that may result in readmission. The video is hosted on your custom-branded landing page, presented to residents as valuable information specifically from you.

You will receive a monthly email asking if you need refills on pocket folders and custom inserts. Simply click “yes” if you are running low on supplies and another 3 month supply will be shipped to your facility.

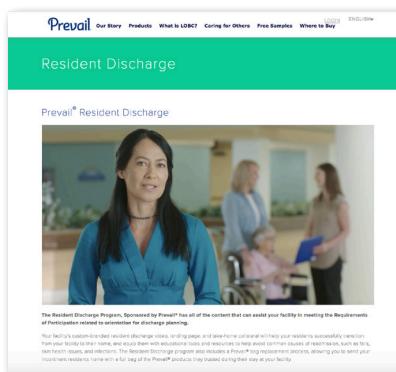
Please feel free to contact our support specialists if you have any questions.

Call 1-855-999-6486.

Sincerely,
Your Prevail® Team



Resident Discharge Video



Custom Branded Website



Take Home Education

